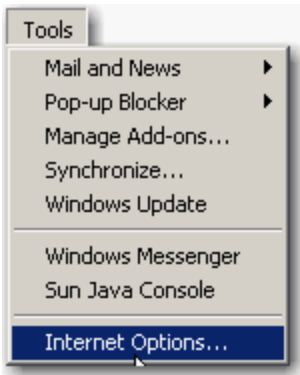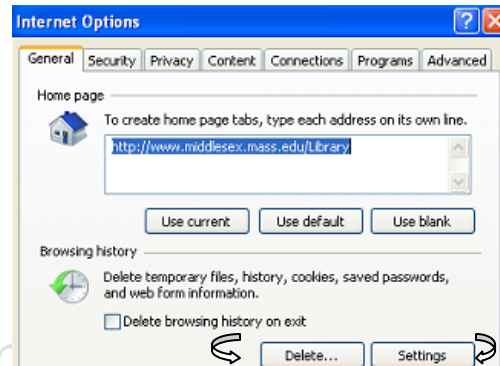# Clearing Cookies, Files and History

If you are having trouble connecting to the library databases it may be because your cookies, files or history may have become corrupted.

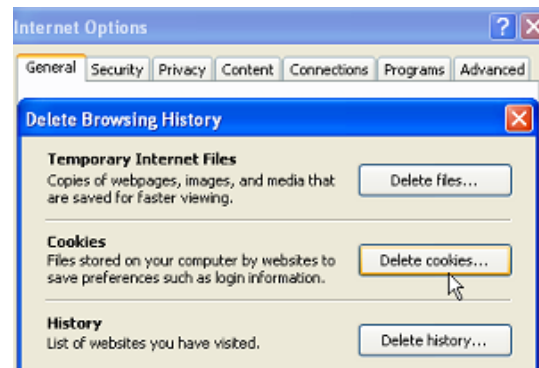*Internet Explorer Version 7.0   and above*

- *Click on Tools*
- *Internet Options*

- *Click on Delete in the Browsing History Section*

- *Delete cookies, history and temporary files as needed from the Browsing history Screen*

Note: *If you search the internet regularly, reduce your day setting to 2-4 days by clicking on settings in the browsing history section to eliminate cookie problems.*